Common problems while use PPTController

# Connection cannot created through “Wifi Connection" mode

1. Make sure your computer and phone are under same Wifi environment.You computer had installed the PPTControllerHost, the connection mode in PPTController is set to “Wifi connection”.

2. Make sure you had entered a correct IPv4 address in PPTController. PPTControllerHost will show all the IP address on current computer.

3. Make sure there is no firewall or security software is blocking incoming connections.

4. If you have multi IP address, computer auto detect for Wifi in PPTController may be disabled. Try to manually fill the IP address displayed on tab 'Information' one by one.

# Connection cannot created through “Bluetooth Connection" mode

1. Make sure your computer support bluetooth feature or had a bluetooth plug-in.

2. If you use the bluetooth plug-in, make sure system have corretly installed the drive.

3. Make sure your bluetooth had setup a receive COM port."

# HotSpot cannot start (what’s [hotspot](http://baike.baidu.com/link?url=ncdvHuqhgQsS_A1d1n8fdXilA_HrGrcgo45_uVpl9l8i_PLd-1cXtSkkXUVUyPQr)?)

1. Basically HotSpot is only support the laptop which contains the virtual wireless feature and OS version >= win7".

2. Try to reopen this app with admin authority."

See details about how to use PPTController Step By Step.

# HotSpot cannot start (what’s [hotspot](http://baike.baidu.com/link?url=ncdvHuqhgQsS_A1d1n8fdXilA_HrGrcgo45_uVpl9l8i_PLd-1cXtSkkXUVUyPQr)?)

1. Basically HotSpot is only support the laptop which contains the virtual wireless feature and OS version >= win7".

2. Try to reopen this app with admin authority."

See details about how to use PPTController Step By Step.